

Omni Homes  
PO Box 506  
Jacksonville, NC 28540

Dear Rick, Nettie, Tim and Sheila,

We want to thank you for the excellent job you did in building our dream home. We have heard many horror stories from people about the difficulty of building a new house from the ground up. However, working with Omni Homes made the process easy.

The first time we met with you, Rick, you provided us the guidance we needed to get the whole process started. Once we signed the contract that same level of service was provided throughout construction. There were many decisions to be made but you were all there to help us through the process. You made several recommendations that saved us thousands of dollars in construction costs. We really appreciate that support.

We have heard from many neighbors that their building process dragged out beyond the original timeframe quoted by their builder. When we started you told us that it would take about eight months to complete the house. On August 10, 2007 we broke ground. Sure enough on April 3, 2008 we were moving into the house. You met or beat every deadline you gave us.

Just as important as the building process has been the follow up service you have provided. You have a reputation in River Landing of providing excellent follow-up when people move into their homes. You have certainly lived up to that reputation with our home and we value the care you take with all your customers.

Since we finished construction we've had several people tell us we have the prettiest house in River Landing. That is due to the care and quality you put into the construction process. We have recommended you many times to new couples that we have met. We will continue to do so in the future.

Rick, you were always jokingly telling us that we never met a corner that we were willing to cut in order to save money. The most important corner we didn't cut was in choosing the best builder in River Landing, Omni Homes.

Rick and Nettie, we look forward to your move to River Landing and having you as neighbors and friends.

God Bless,

A handwritten signature in cursive script that reads "Mike & Tish Vandiver". The ink is dark and the writing is fluid and personal.

Mike and Tish Vandiver